## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Marcee Burns, et al.	)
Serial No.: 10/801,845	) Group Art Unit: 3623
Filed: March 16, 2004	) ) ) Everyinary Lea Try Heigan
For: METHODS, SYSTEMS, AND STORAGE	) Examiner: Lan, Tzu-Hsiang
MEDIUMS FOR PROVIDING WEB-BASED	) Confirmation No: 3111
REPORTING SERVICES FOR	)
TELECOMMUNICATIONS ENTITIES	)

## **AMENDMENT**

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

In response to the Office Action dated September 14, 2009, the Applicant submits the following amendment and remarks for entry in the above-entitled application.